

Reds Global is committed to delivering the highest quality product to our key customers both internal and external.

OUR COMMITMENT

To create, review and improve Quality processes and outcomes that meets the nationally recognised standard (AS/NZS ISO 9001:2015 Quality Management Systems) and exceeds industry standard practice. This is a core policy which supports our Certified Integrated Management System.

OUR ACTIONS

Our principal objectives are to:

- Provide high quality products at a competitive price
- Ensure that client and customer requirements are met
- Ensure that schedules are maintained and surpassed
- Ensure that all technical documentation and specifications are of the highest possible quality and accuracy
- Manage all external and internal correspondence, documentation, and communications efficiently
- Ensure that all legal requirements are met
- Minimise customer complaints or concerns through quality initial documentation and reviews that meet the client's needs
- Respond to customer complaints in a timely and efficient manner
- Conduct a weekly review of any outstanding actions
- Continually improve the effectiveness of the WHSE & QA Plan
- Monitor and measure compliance with the WHSE & QA Plan
- Enable a safe, happy, and productive workplace for all workers.

To achieve our objectives, we have developed and implemented an Integrated Management System and employed competent resources to enable us to measure, record and report on our performance both at the project and corporate levels.

In implementing this policy, we will engage with and support our employees, contractors and suppliers in sharing responsibility for meeting our requirements.

Jason Redman

Managing Director



Quality Policy	Document Owner	Version 3.0	Page 1 of 1
Printed copies are not controlled	WHS Manager	7th February 2022	Reds Global